



Examiners' Report June 2018

IAL Economics 3 WEC03 01





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Introduction

This was the fifth series for a summer examination of WEC03 Business Behaviour. A further six papers have been set for previous winter and autumn series.

The examination seeks to test the candidates' abilities to select and apply appropriate economic concepts, theories and techniques in a variety of contexts. As Unit 3 is a synoptic unit, the examination may draw on material from Units 1 and 2.

Candidates choose to attempt two out of four essay titles in Section A. Each essay is marked out of a total of 20 marks using five levels of response performance criteria.

Question 1 was the most popular question ('Discuss possible reasons for demergers'). Question 2 also proved to be a popular choice ('Assess the extent to which collusion is a rational business strategy').

This was the first paper where an actual example of the relevant concept was provided at the beginning of the question. The candidate **may** choose to use this example in the course of attempting the question but this is **not** a requirement. The example is primarily given for illustrative purposes.

Candidates choose one out of two data response questions in Section B. Each question has four parts to it. Part (a) is worth 4 marks and parts (b) to (d) are each worth 12 marks. For parts (b) to (d) it is vital that candidates make effective use of the information provided in order to access Levels 2 and 3 for knowledge, application and analysis marks. A further 4 marks are available for evaluation. Question 5 was the most popular question.

Successful candidates were able to:

- Clearly identify what they were being asked to do. For example, in Question 3 to focus on **how** the business behaviour of monopsony firms may be affected by pressure group activity and in Question 5(b) to focus on the differences, (and possible similarities), in business objectives.
- Draw and label appropriate diagrams accurately. For example, showing the minimum efficient scale on a long run average cost curve for Question 1 and efficiency levels of output on a monopoly diagram for Question 5(c).
- Effectively time manage their answers. As was the case in more recent series, there was less evidence of candidates having to rush part (d) of Section B.
- Select and apply relevant information from the extracts to enhance their answers in Section B

Less successful candidates often:

- Misinterpreted the question. This was the case with Questions 3 and 4 where candidates did not analyse and evaluate the impacts on **business behaviour**.
- Discussed price competition and not product differentiation in Question 6(b).
- Confused contestability with competitive in Question 6(c).
- Failed to use the extracts effectively in Section B. In some cases, the relevant extract(s) was not



referred to in a candidate's answer which automatically restricts the mark to Level 1 KAA.

The main implications for future teaching, learning and examination preparation are:

- To ensure that **all** parts of the specification are taught and internally assessed.
- To encourage candidates to make full use of previous examination papers, mark schemes and examiners reports.



Question 1

Candidates who performed well were able to identify a range of possible reasons for demergers and how they may benefit an organisation. A sound response typically analysed three or four reasons in some depth. Diagrams were used to show how an organisation may need to reduce its size in order to move closer to its minimum efficient scale. Such a response would potentially achieve a Level 4 mark of 13/14.

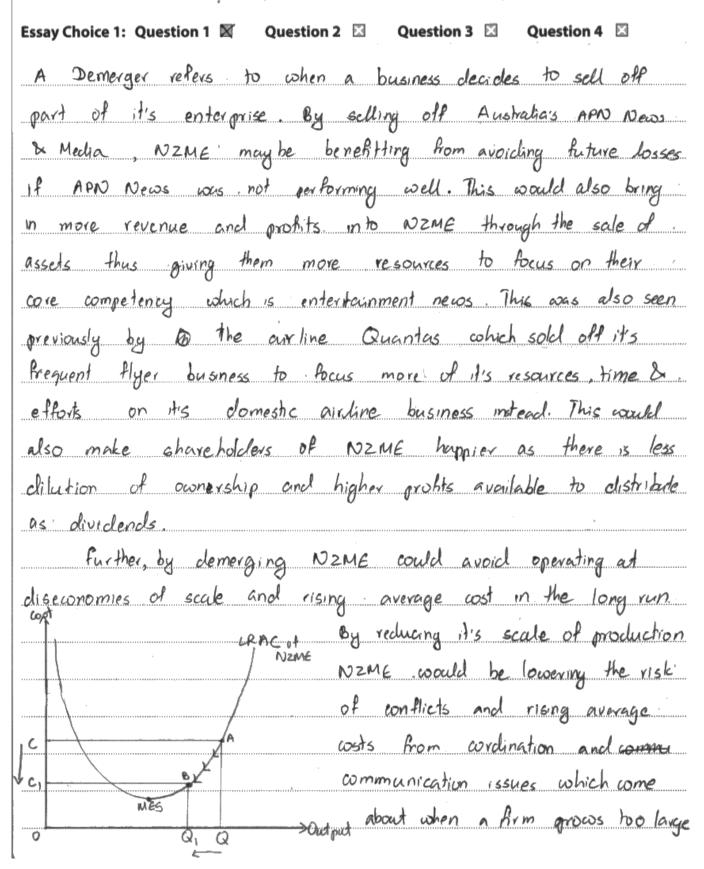
Evaluation which considered reasons why a demerger may turn out to be a wrong decision or create adverse effects for the organisation would open up the possibility of achieving a Level 5 mark.

An answer which lacked scope and only considered a limited type of reason, for example to reduce diseconomies of scale, but with sound analysis would have scored high Level 3, since the response would have lacked sufficient breadth.



Put a cross in the box ⊠ indicating the question from Section A that you have chosen for your FIRST essay. If you change your mind, put a line through the box ₩ and then indicate your new question with a cross ⋈.

You must answer TWO essays in this section.
Please start your second essay response on page 8.





and starts operating at a point beyond it's minimum efficiency scale 0777898626 CMES). Thus the demerger will lower NZME'S long run average oust of production and bring it closer to it's MES allowing the firm to recluce the price charged to subscribers and thus movene it's demand and market shave More over, by demerging the firm will be able to reclure mefficiency. As there would be fewer levels in the hierarchy when the firm becomes smaller, there would be a better flow of information & communication causing the principal agent problem to become lessex and result in higher x-efficiency. X-e fficiency is when managers are more motivated causing the adjust produced to increase given the quantity of injut. It would also movease productive efficiency, which is when the firm procluces a given guartily of output with the same amount of injud be the lowest possible cost. As the demerger moves NZME'S long run average cost closer to it's MES, the Birm coil be more procluctively efficient. · Lastly, the demorger may be a result of the two firm being anable to find synnergus as teams were overlapping and not complementary As NENZME IS in the entertainment news industry and APN News = 15 in a similar industry they may have marged hoping to orente a higher value end result (synnergies) and when such outcome does not take place they would chose to demange . to They may also be demanging to avoid the attention of regulators if their marked share is movensing . on



On the contrary, the demenger would be less beneficial to the firm if it causes them to lose an opportunity to pain economies of scale. By reducing their production capacity their avorage cost may per unit may rise as they longer benefit from financial economics of scale Cashen risks are (ow and barrles lend by cheaper) & technical scale Cuter dimensions are smaller and cost per unit incresses) to rise and prices to rise causing demand & market share to fall further, the demerger may also cause NZME regret their decision to sell of APN News > Media buyers & managers of the company manage turn it into a probitable business.



The candidate successfully analysed several relevant reasons for demergers. At times, the analysis was developed and very well explained. The diagram of the long run average cost curve was accurately drawn and labelled and analysed in an appropriate way. The response was well structured and cohesive.

If the final evaluation section had been a little more extensive and detailed the mark awarded would have been a Level 5.

As it stands the response was awarded a top of Level 4 = 16 marks





Keep your definition(s) brief and to the point. You can then get to the heart of the question which this example clearly shows.



Question 2

Candidates who performed well were able to identify and analyse three or four justifications for collusion as a means of benefitting the business. Sound responses typically included at least one diagram to show the potential impact on profit. With balanced evaluation such a response would gain a high Level 4 or Level 5 mark.

Candidates who performed less well tended to resort to a list of possible reasons why firms might collude without analysing in any sort of depth.

Candidates could attempt this question from two opposing directions. One approach would be to consider collusion as a rational business strategy where evaluation discusses the irrationality of such a strategy. The alternative approach would be to reverse the argument. Each approach was equally valid.



Put a cross in the box ⊠ indicating the question from Section A that you have chosen for your FIRST essay. If you change your mind, put a line through the box ⊠ and then indicate your new question with a cross ⊠.

You must answer TWO essays in this section. Please start your second essay response on page 8.

Essay Choice 1: Question 1 🖾 Question 2 🔀 Question 3 🖾 Question 4 🖾
2) Collusion occurs when two or none firms poin
together formally so so informally to realist competition
by fixing poice tred buel as of price and limiting the
adout Collusions are of three types:
· Taxit collusion: when firm so join together with collude
without any explicity a explicit agree agreements or without towing communicated be between Thomselves
or without towing communicated be between Transches
at all A common form of tacit collusion is For price leadership.
Jei price leadership.
· Over & collusion: & when firms collude to by
neeting sect so creetly and ski deciding on tenel of pic
· Carert collosion: Cat Collosion occurs though formation of caretels where from openly fix poise and output
of cartele where firms openly the price and ortput
Collosia is often a bossiness strategy by undertaken
Collosia is often a bossiness starte of the undertaken by firms in an oligopolistic market. In such a such a market times are increasingly obe introduced
modert racket tiers are increasingly als introdops
inde interdependent se on each other's decision making
and fire price reductions of one from
Con bad to per a price was between fires in an



economy, which leads to a loss of it people trail Nice no collaboration of the industry Collaboration restrict competition between Kims, so they can make training the first port of the since newinisation Restricting output will also lead to higher poises which will mere increase supernormal profit for thems in the narket Toresier, Collusion reduces uncertainity and and conpredictability on these tions are conspeciating togs together rather than Conseting against each other other This will reduce any above chances of impredictable price trans was and will bed lead to stable postil margins of Lines Fires who are and not included in collective agreements may loce to losses and as offer thins night cross-subsidise and egyage in limit Pricing up nedating poicing, forcing loss and making firms to leave The market. This will lead to the strategic be benefit to colliding firm such such us gaining larger miket de chare Hor Morover Collusion bed



PLATINUM BUSINESS ACADEM 0777898626 do incortive to deat on the get afreenest of blower wh There is a charce of whistle blower to were one of the fires can pass as the information of alusian to the off quernest, and and whistle Honer blong will not be recalised Sout + @ This Treffoots & fires are better of competing as against end attender through non-price tactors. Price was was will lead to a collective too potent los of pleaded postit who as the the ideating which is not beneficial for a ony time to be long one. Morener & at collusion is illegal, and strict regulation regulations and nonitaring by competition autorities may expose collosia, carri which will lead to Pince This is not beneficial for fine Cottonias = Further, collusion @ is ore applicable in industrice when where firms are extremely pose powerful me granity present constable action of against Then As example is OPEC, where things in oil

out as predating pricing is also illegal and can fied by the government.

industry a openly his prices and out put. Strategica





The candidate starts by defining the various types of collusion. This is fine in principle but will only gain knowledge marks at Level 1, so definitions need to be brief. The analysis which follows is correct, albeit lacking in detail. There is a reference to supernormal profit which would have been enhanced if a diagram had been included.

The evaluation section adds more to the response and discusses the possibility of firms 'cheating' on other colluders and the issue of government controls.

The mark awarded was 13/20 – just into Level 4.



Do not spend too long on your definitions. Be sure to develop your analysis and use a relevant diagram where you think it is appropriate.



Question 3

Good quality answers focused on how monopsony firms might respond to pressure group activity to protect the interests of suppliers.

Credit was given to answers which identified a range of relevant activities and the sort of government measures which may be enacted. This type of answer would typically be awarded a mid-Level 2 mark.

Where the candidate clearly analysed how a monopsonist might react and explained why they might not *need* to react (e.g. large size of firm, weak influence of pressure group), the mark moved up to Level 4 or Level 5.



Question 4

Put a cross in the box ⊠ indicating the question from Section A that you have chosen for your FIRST essay. If you change your mind, put a line through the box 🗷 and then indicate your new question with a cross .

You must answer TWO essays in this section. Please start your second essay response on page 8.

Question 2 🛛 Question 3 🕱

Monopsony refers to a market, where there
is a sole buger of a product or
commodity in the industry, for example
the market for electricity or power supply etc.
Large super markets may operate as monopsony
forms if they have high market share and
enert control over prices to suppliers.
Suppliers are usually poid low prices by
monopsony firms to in reduce costs and enjoy
higher supernormal profit, while it reduces
revenue income and poplits for the suppliers.
Pressure groups are organizations or
groups formed to influence certain
government (publice) policies or to advance
a particular cause
Pressure groups may provote from
with monopsony power to pay fair
prices to consum farmers through pub
creating public awareness. Pressure groups
may convince consumers to reduce or

Essay Choice 1: Question 1



stop purehasing goods from monopoony firm 0777898626 that pay unfair prices to farmers. The will reduce Their sales hence profits and they as a result, they are obliged to pay fair prices to farmers in order to maintain their reputation. tressure groups such as National Farmers Union may protest and convence the government to impose legislations such as minimum price, which is a price floor below which prices can not fall. in order to protect a farmers from being exploited by supermarkets through low prizes. Also, pressure groups may use adverse media coverage to bring forward the unfair practices done by supernarhets on order to allow legal actions being taken. Such pressure group activities will lead to supermarkets being forced to Pay higher prices to = the Barners. They tright may pass on the additional cost of paying higher prices to farmers to consumers, en order to maintain thorr own profits. This will result in tess a fall in consumer surplus.



Sincilarly, firms supermarkets may be
forced to supply poor quality products
to reduce costs and buy supplies
from cheap and poor quality sources.
This will reduce utility for consumers
as they will not benefit from good quality
preducts.
1 On the other hand, monopsony formy
may use to regulatory capture, which
envolves government regulationy bodies to
work in favour of the Birms through
unfair means such as bribes to avoid
Collowing the legislations.
11 4. 62 ()
However, the impact of pressure
group anofivities on forms depend on
the size, reputation and strength of
The pressure group. A pressure group
with more significant power is more
lively to be able to influence the
behavior of large supernarbet.
behanion of large supermarket. Supermarket may not necessarily involve
behanion of large supermarket.

The If they are forced to pay highe 0777898626 prices to farmers, they may use it as a promotional strategy and claim sooiit tas their corporate social responsibility, which may encourage many consumers to willingly acrept the higher prices to to contribute to social welfare. As a result, firms will be able to retain his profits, without secretary. quality. X Supermarkets may not choose to comprovise on quality and go + to a cheap supplier in order to retain market share as consumers may switch to rivals who provide better quality preduct. or empor as most of the firm will be Lastly, the extent to which pressure groups can influence behavior I sup mon supermarkets with monopsony power depends to on the other factors sud as the size of the firm of a broad-legal costoner base, treng are least likely to be effected. Nevertuless pressuregrap activities



may influence behavior to fines to oppose entent is not to a very large entent provided their dains are spreated their dains are spreated to people and required made negatively taken



Having defined a monopsony and pressure groups, the candidate attempted to analyse what the monopsonist might do in response to pressure group activity. Paying 'fairer prices' to suppliers, cutting costs and improving brand image in terms of social responsibility were identified and analysed to some extent. In the absence of evaluation this would have been worth a mid-level 3 mark.

The candidate also makes evaluative comments with some development. For example, the size of the monopsonist, the influence of the pressure group, the degree of consumer brand loyalty.

The final mark awarded was 14.

In order to achieve a high Level 4 or Level 5 mark the analysis would need to be more rigorous. Links could have been made to efficiency concepts in relation to cutting costs and to price elasticity of demand in relation to brand loyalty.



Be sure to develop your analysis. Think about how you can relate your comments and observations to relevant economic theories and concepts.



Question 4

There was a clear division between candidates who had read the question carefully and those who had not.

Sound responses discussed the ways in which government measures to control TNCs might affect the behaviour of such organisations. For example, a response which discussed the degree to which TNCs may need to comply, how such measures might affect the reputation of a TNC, the possibility of a TNC pulling out of the economy and other related factors would potentially be in Level 4 or Level 5.

Higher level responses also offered valid evaluation. For example, by discussing the possible limited impact of such measures in relation to the power and influence of a TNC and the difficulties faced by a national government imposing restrictions on transnational organisations.

Less successful responses identified a range of government measures but provided tenuous links as to how these might affect the behaviour of TNCs. Such a response would not attain anything above a mid-Level 3 mark.



Question 5 (a)

Two knowledge marks were awarded for a correct definition of price elasticity of demand (PED) which included a correct formula. Knowledge marks were also awarded for defining inelastic and/or elastic demand.

Two application marks were awarded for a correct calculation of PED. An application mark was awarded for stating that demand was inelastic.

Some candidates were wrong in thinking that a fall in demand when price rises means that demand is elastic.

48.3% of candidates were awarded 3 or 4 marks for this question.



Question 5 (b)

There was plenty of information in the extracts to enable candidates to apply their understanding of business objectives. The best responses were able to use the extracts effectively and to make valid evaluative comments. For example, the fact that, as a public sector postal delivery service, Australia Post would most likely have a social responsibility objective and have an obligation to deliver to areas of the country which are unprofitable, whilst DHL may not have such an obligation.

By contrast, Australia Post is a commercially-based organisation and it had been profitable up until 2014. Therefore, like the private sector, it may have an objective to make an overall profit.

As with the other Section B 12 mark questions, lower marks were awarded where there was little or no effective application to the context.



(b) Discuss the extent to which the business objectives of a firm such as Australia Post may differ from those of large private sector companies.

(12)

Australia Port is a government owned firm. So it
is under the public sector. Public sector consists
of firms that are owned by the government
or state. Whereas private sector companies are
owned by private individuals.
The main objective et public sector organisation
is to provide social selfare. Public sector
organisations can esther be for government-based
work activities like providing education, defence,
healthcare, etc, They or they may be
communially-based organisations for providing
services like fram port, postal delivery, etc.
So Australian Post is a communically based
government organisation. Its main purpose is
to pro make sure that the services are
provided in sufficient amount at low 6083
to the consumers. Extract 1 says that it
On the other hand has a legal monopoly
over the delivery of standard letters, which
wergh less fram 250g and cost no more
fran AUD \$2.80 to send Also extract 2
says that Anstralian Post is required to
deliver 940/0 of letter on time or early
These show that their main purpose
• •



is to provide services to consumers as efficiently 0777898626 a possible On the other hand private cutor organisation - main- objective live DHL and FedEx have of raising profit. They plan to do it through either profit maximisation or profit jatisficing However, they may also have other objectives like profer sales maximisation or revenue maximisation or simply growly. Revenue. However, there are mutuals, co-operatives and not-for-profit organisations in private setor whose main objective is soc welforre Also, communially based organisations like ralian Post also to demand profit to run the firm in long run Extract shows that they want to raise price



for reduce their losses

Private cector firms need to gain profit

to survive in long run.

Whereas, public Sector firms caugain

fund from government for their operation.

Triffally, both private and public

sector firms may want profit street they

face sustained losses.



This response attempted to make effective use of the information. References were made to Australia Post being in the public sector and that it has a social welfare objective. However, this valid point was not developed sufficiently. The rest of the response was descriptive, followed by a generic section which was not linked to the context. This meant that the KAA mark was in Level 2.

Evaluation comments about not-for-profit in the private sector and commercially-based Australia Post was worth 2 evaluation marks.

The mark awarded was 7/12.





Make sure that you use the information provided effectively in your answer. If you write a generic answer you are in danger of only scoring up to 3 marks for KAA, instead of a possible 8 marks.

You are being tested on how well you are able to apply your economic knowledge and understanding to a given context. This is a skill which you need to practise.



Question 5 (c)

Successful candidates combined the concepts of efficiency, (productive, allocative and dynamic), with an assessment as to whether or not Australia Post could operate efficiently. They used evidence from the extracts such as legal monopoly, exceeding targets for letter deliveries, the threat of new entrants on the one hand, and customer complaints and losses on the other hand.

A diagram showing points of efficiency or showing a long run average cost curve for a natural monopoly helped to enhance the answer.

Such a response would be awarded the maximum 12 marks.

Again, it is vitally important that the context is used within the response. There was a significant number of generic answers to this question.

Question 5 (d)

Sound answers identified 3 or 4 relevant ways in which incumbent firms might respond to the entry of new firms such as Japan Post. For example, being more competitive by improving delivery times, introducing electronic bookings for parcel deliveries and reducing prices for deliveries were relevant strategies discussed in context. Such a response would likely achieve a Level 3 KAA mark of 7 or 8.

Evaluation marks were awarded to candidates who considered why new entrants may not have a significant impact on incumbent firms. For example, consumer loyalty, relative sizes of new and incumbent firms and hit and run tactics of new entrants were all valid evaluative points.



(d) Evaluate the likely effects of the entry of more firms into the letter and parcel delivery industry on the behaviour of existing firms.

(12)

According to extract 3, several more international
companies like Japan Post have entired the
national market.
As more firms outer the market, competition
in creases. Market is more contestable. Since
competition increases, existing firms will
lower their price and improve the quality
of their goods to increase competitiveness.
They may spend more on research and
development and innovation to increase consumer
choice & and product quality.
Alco, they may undertake policies like
predatory pricing or limit pricing to restrict
entry of new firme. Limit pricing is when
the existing firm charges a price lower
than the cost of production of the
nen firm. Since costs are high and
profits will be low, new firms do not
entic the marked.
The existing firme may also cut down
labour and introduce more machinery in
labour and introduce more machinery in firm to increase efficiency and reduce
coch of wages. How



If the firm is a monopoly like of the Australian Post, it might be difficult for new firms to increase their demand due to consumer inestia. So the monopoly may continue to charge high prices to the consumers.

If firms have brand name a consumer are more likely to purchase their services despite high prices to it becomes difficult for new firms to gain market share and the existing firms do not lose much market share. So they may not change their behaviour much.



This response starts by identifying that international companies such as Japan Post have entered the market. So the scene is set.

Several valid points are then made relating to the behaviour of incumbent firms. These points are not fully developed and are also made in isolation from the context. Because several valid points are there and the context was established at the start, the KAA mark is Level 2 – 5/8.

Two valid evaluation comments are made, monopoly power and consumer loyalty. The latter was better explained and the evaluation mark was 3/4.

Hence this response was awarded 5 + 3 - 8 marks.

The mark would have been higher if the candidate had analysed those points in context.





It can be a good idea to relate your answer to the context from the start but make sure you use the information provided at points throughout your answer.



Question 6 (a)

Up to two knowledge marks were awarded for explaining that a higher price may be charged because of an increase in demand, to ration excess demand or to price discriminate according to the time of day.

Application marks were awarded for example, by explaining that demand may be more inelastic at peak times, revenue and profit can increase with a rise in price, or higher prices will cut down on queues for taxis.

An appropriate diagram could be used to access knowledge and application marks.

Only one reason needed to be identified and explained to gain up to 4 marks.

48.6% of candidates were awarded 3 or 4 marks on this question.

Question 6 (b)

There was plenty of evidence provided in the extracts to enable candidates to select product differentiation strategies being used by the taxi firms and discuss whether or not it may result in higher profits.

For example, candidates were rewarded for references to the use of apps, improved customer service, and age, size and quality of taxi. Good analysis of 3 or 4 strategies with links to increasing profit, resulted in a Level 3 KAA mark.

Evaluation marks were awarded for considering why such a strategy may *not* be profitable. For example, increased costs exceed increased revenue, and it is a competitive market therefore other firms are carrying out similar strategies.

The reverse argument was equally valid when answering this question.



Question 6 (c)

Sound responses were able to correctly define contestability and use the information provided to analyse whether or not Nairobi's taxi market was more contestable. There was ample evidence to draw conclusions on one side or the other.

The reverse argument was equally valid when answering this question.

Weaker responses confused contestability with more competitive but were still able to gain marks for evaluation.

(c) Discuss the extent to which Nairobi's taxi market is contestable. (12)





The candidate starts with a succinct definition of contestability. There then follows examples of how the market is becoming more contestable unlicensed operators, low cost of old vehicles and the use of apps. This places the response in Level 2 KAA.

If the candidate had made stronger links with the concept of contestability this would have been a Level 3 response. For example, an explanation that the use of apps makes it easier for new entrants to set up and attract consumers away from other firms which offer a more traditional service. The lower start-up costs also mean that it is easier to exit the market at any time in the future.

Actual KAA mark – 5.



Question 6 (d)

There was a clear division on this question between candidates who produced a sound response and those who did not. It was encouraging to note that a significant number were able to 'assess the case'. In other words, provide a balanced response in context.

The main concepts when arguing the case for more regulation covered issues such as pollution, safety standards, private versus public transport and external costs and benefits in general. The case for less regulation covered issues such as government failure and how greater competition in the taxi market may result in more self-regulation.

The KAA and evaluation marks could be reversed depending upon the stance taken by the candidate.



Regulation happens when a government
decides to put more legal barriers in a
marker. In Noliobi, environmental pressure
group > remain are asking the denyon
Government to introduce greater regulation
of text firms. It is because it is uncher
whether the growth in number of taxis
will help to reduce No itabil's Severe air
pollution and congestion ancerns, Sine
in the furne, may more text films are
expected to ever the Mosket in Nairobi,
it's very likely that more + the number
of taxis will Processe This would affect the
environment very body and could potentially
couse design regarive externalities in tems
of health. Also the number of taxis that
would be out there would cause more
congestion , leading to more potential
car accidents and even loss in life.
It can also reduce the use of public
transport which would further contribute
to more congestion and pollution.
Since the marker for text firms a is
a very competitive one, the prices may even





There was some good application in this response with references to negative externalities, effects on health, more accidents, congestion and less use of public transport. This placed the response at the top of Level 2 KAA.

What was missing were stronger links with economic concepts such as a divergence of social cost from private cost and taxis as a substitute good for public transport. As it stands the analysis lacked the depth needed for Level 3.

Actual KAA mark - 6 marks.



Be sure to make the links between your application and relevant economic analysis. Make it clear which concepts apply and provide detail (depth) to your analysis.



Paper Summary

Based on their performance on this paper, candidates are offered the following advice:

- Make sure that you read each question very carefully before starting your answer.
- Draw and label your diagrams accurately. Make sure that diagrams are relevant and appropriate.
- Even though a brief context is provided at the start of each question in Section A you do not need to use it in your answer.
- Include evaluation comments in all of your answers apart from Section B part (a).
- Do not copy out large sections of the extracts in Section B. If you do copy a small part of the extract use quotation marks.
- Your analysis in Section B needs to be in context, so use the information as directed by the question.

Grade Boundaries



Grade boundaries for this, and all other papers, can be found on the website on this link:

http://www.edexcel.com/iwantto/Pages/grade-boundaries.aspx

