



Mark Scheme (Results)

January 2015

Pearson Edexcel IAL WEC03 Paper 03 Business Behaviour





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General Marking Guidance

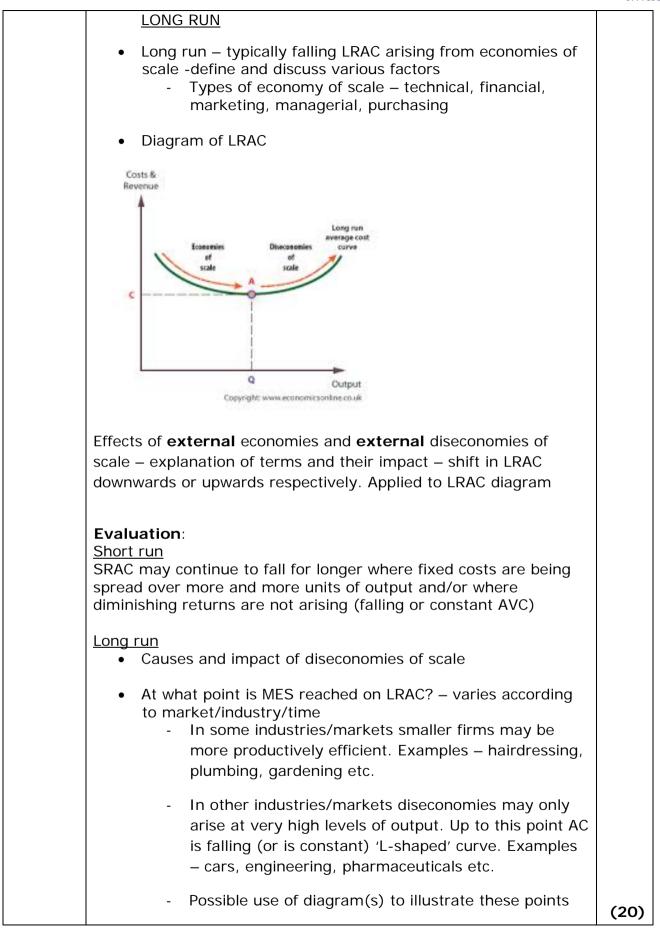
- All candidates must receive the same treatment. Examiners must mark the first candidate in exactly the same way as they mark the last.
- Mark schemes should be applied positively. Candidates must be rewarded for what they have shown they can do rather than penalised for omissions.
- Examiners should mark according to the mark scheme not according to their perception of where the grade boundaries may lie.
- There is no ceiling on achievement. All marks on the mark scheme should be used appropriately.
- All the marks on the mark scheme are designed to be awarded. Examiners should always award full marks if deserved, i.e. if the answer matches the mark scheme. Examiners should also be prepared to award zero marks if the candidate's response is not worthy of credit according to the mark scheme.
- Where some judgement is required, mark schemes will provide the principles by which marks will be awarded and exemplification may be limited.
- When examiners are in doubt regarding the application of the mark scheme to a candidate's response, the team leader must be consulted.
- Crossed out work should be marked UNLESS the candidate has replaced it with an alternative response.



Section A: Essay questions NB: Use levels based mark scheme (20 marks) to mark this section.

Question Number	Answer	Mark
1	Indicative content	
	 Definition of average cost – cost per unit of output, total cost/output 	
	 Definition and distinction between AFC (fixed cost/output) & AVC (variable cost/output) 	
	 Definition of short run and long run – at least one fixed factor of production and one or more variable factors (SR); all factors are variable (LR) 	
	 <u>SHORT RUN</u> Typical short run behaviour of AC –falling (spreading of fixed costs over more units of output); then rising (assuming diminishing marginal productivity – define & explain) 	
	 Diagram of 'U-shaped' curve OR all 3 short run average cost curves (AFC, AVC & ATC) 	
	ACI Q1 www.economicshelp.org	

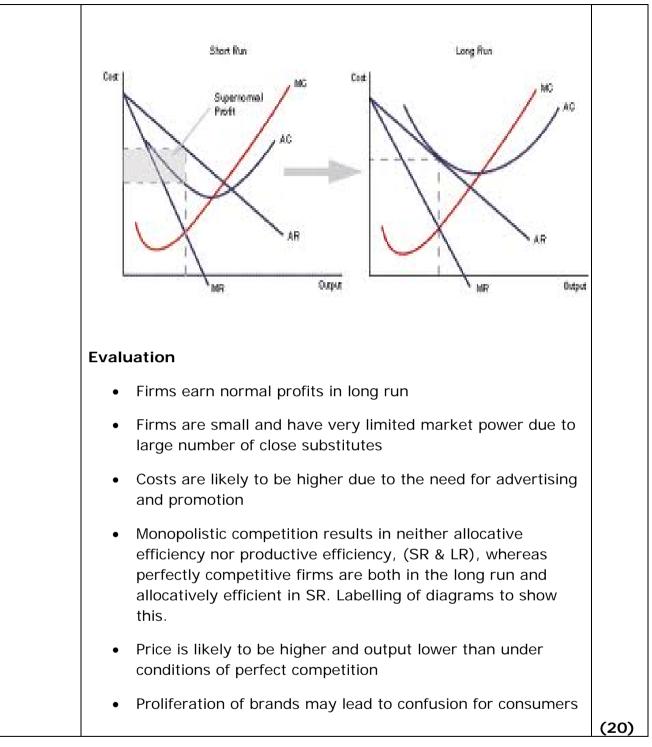






Question	Answer	Mark
Number 2	Indicative content	
	 Conditions for monopolistic competition – large number of buyers & sellers, perfect information, no barriers to entry or exit, differentiated product 	
	 Conditions for perfect competition – as above, but homogeneous product (not differentiated) 	
	Benefits to firms:	
	 Facing a downward sloping AR curve – demand curve (not perfectly elastic), so not a price taker. Hence firms are able to raise price above that which would apply under perfectly competitive conditions 	
	 Firms have a certain degree of market power due to product differentiation – customer loyalty 	
	 Likely to be able earn a larger supernormal profit in the short run compared with perfect competition 	
	 More chance of R&D may lead to more product innovation and possible dynamic efficiency gains 	
	Benefits to consumers:	
	 Differentiated products can provide more choice/variety 	
	- Offers more convenience (based on location)	
	 No barriers will lower prices in the long run (but still higher than perfect competition) 	
	- May benefit from more product innovation	
	Short run monopolistic competition	
	Firms can make supernormal profits where MC = MR	
	Long run monopolistic competition	
	No barriers means AR shifts downwards until only normal profits are earned and price is lower at profit max level of output	
	<u>Candidates may contrast this analysis with diagram(s) for perfect</u> <u>competition</u>	

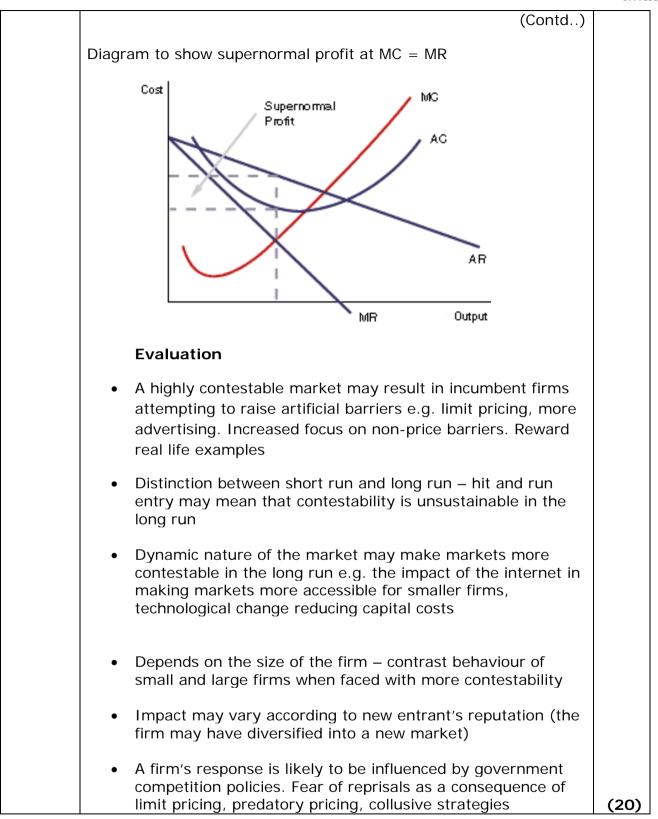






Question Number	Answer	Mark
3	Indicative content	
	 Explanation of a contestable market – where there are few, if any, barriers to entry and exit. 	
	 The number of firms can vary from one (a monopoly) to many 	
	 Examples of entry/exit barriers may include brand loyalty, high start- up costs, patents, advertising & marketing costs. 	
	• Some (or all) of these may be sunk costs – define & explain	
	IMPACT ON A FIRM'S BEHAVIOUR	
	A more contestable market may cause a firm to, for example:	
	- Lower its prices	
	- Increase its output	
	 Improve quality of product/service 	
	- Innovate (dynamic efficiency)	
	 Decide to earn normal profits to deter potential entrants (threat of new firms) 	
	- Exit the market	
	A new firm may decide to enter the market for short term gains and then exit the market – hit and run entry	
	A less contestable market may cause a firm to, for example:	
	- Keep prices high	
	- Restrict output	
	- Be complacent – lack of R & D, X-inefficiency	
	- Collude	
	It may provide existing firm(s) in the market with monopoly power and may result in supernormal profits being gained	







Question Number	Answer	Mark
4	Indicative content	
-	Define international competitiveness	
	 Measures to promote international competitiveness may include: 	
	 improving labour productivity – education, training, investment incentives 	
	 reducing unit labour costs – subsidies to employers, low cost borrowing terms for employers 	
	 lowering the exchange rate – a depreciation of the domestic currency to reduce relative export prices 	
	 deregulation – removing/lowering entry barriers, privatisation 	
	 more incentives for investment – tax allowances/tax cuts, regional assistance, direct financial support 	
	- funding for developments to the infrastructure	
	- local sourcing	
	 increasing the flexibility of labour markets 	
	 Evaluation Positive benefits to the economy in terms of growth, competition and employment 	
	 Limits to how effective and influential intervention can be e.g. government's ability to manipulate exchange rates may be highly constrained 	
	 Impact on employment rights – employees may be more prone to exploitation 	
	 Which measures might be more effective and why – prioritisation 	
	 Short term & long term impact – possible time lags before effective e.g. infrastructure developments 	
	 Distinction between SR and LR – is the support financially sustainable in the long run? 	
	 Costs of intervention – both financial and opportunity cost. Can the costs be justified? What are the implications for taxpayers and other recipients of government finance? 	
	 The possibilities of government failure – costs outweigh benefits 	
		(20)



	Sectio	n A Questions: Performance Criteria for Mark base 20
Level 0	0	No rewardable material
Level 1	1-4	 Displays knowledge presented as facts without awareness of other viewpoints Demonstrates limited understanding with little or no analysis Attempts at selecting and applying different economic ideas are unsuccessful Material presented is often irrelevant and lacks organisation. Frequent punctuation and/or grammar errors are likely to be present and the writing is generally unclear.
Level 2	5-8	 Displays elementary knowledge of well learnt economic facts showing a generalised understanding together with limited analysis i.e. identification of points or a very limited discussion Displays a limited ability to select and apply different economic ideas Material presented has a basic relevance but lacks organisation, but is generally comprehensible. Frequent punctuation and/or grammar errors are likely to be present which affects the clarity and coherence of the writing overall.
Level 3	9-12	 Displays knowledge and understanding of economic principles, concepts and theories as well as some analysis of issues i.e. answer might lack sufficient breadth and depth to be worthy of a higher mark Shows some ability to apply economic ideas and relate them to economic problems Employs different approaches to reach conclusions Material is presented with some relevance but there are likely to be passages which lack proper organisation. Punctuation and/or grammar errors are likely to be present which affect the clarity and coherence.
Level 4	13- 16	 Displays a good knowledge of economic principles, concepts and theories together with an analysis of the issues involved Demonstrates an ability to select and apply economic ideas and to relate them to economic problems Evidence of some evaluation of alternative approaches leading to conclusions Material is presented in a generally relevant and logical way, but this may not be sustained throughout. Some punctuation and/or grammar errors may be found which cause some passages to lack clarity or coherence.
Level 5	17- 20	 Displays a wide range of knowledge of economic principles, concepts and theories together with a rigorous analysis of issues Demonstrates an outstanding ability to select and apply economic ideas to economic problems Evaluation is well balanced and critical leading to valid conclusions Material is presented in a relevant and logical way. Some punctuation and/or grammar errors may be found, but the writing has overall clarity and coherence.



Section B: Data response

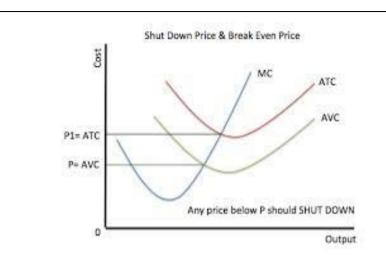
Question Number	Answer	Mark		
5(a)	5(a) Knowledge and Application (up to 4 marks)			
	Knowledge – up to 2 marks Oligopoly (1) with one characteristic of oligopoly e.g. small number of dominant large firms (1), interdependency between firms (1)			
	Application – up to 2 marks 4 dominant firms in the industry (1) Calculation of concentration ratio – e.g. 2 firm (47%), 3 firm (66%), 4 firm (83%), 5 firm (90%). (2 marks for one accurate calculation)			
	Any other valid application point – up to 2 marks	(4)		



	Mark
Number 5(b)	(12)
Knowledge, Application and Analysis – Indicative content	(12)
 Explain meaning of price war – a series of price reductions by firms (airline the market. Call and response to rivals' price cuts More shut downs are likely as: Large airline price discounts by as much as 58% Average prices are at or below break-even level Evidence of a small airline already leaving industry Evidence of slow economic recovery in the Indian economy so less gin demand Some firms gain market share at the expense of rival airlines – po Jet Airways and Air India plus the 2 other large airlines benefit v others suffer. Other rival airlines may be forced out of the market through predator pricing – e.g. smaller companies, such as Jet Konnect and/or Go Air, be particularly vulnerable A price war results in some airlines failing to survive and a rise i concentration ratio – some airlines lose revenue especially if dema price inelastic Small airlines may have less cash reserves / access to loans than airlines 	prowth ossibly whils ry r, may in the and is
 If price is below AVC the firm will shut down in the short run (SEE DIAGRAM on next page) More shut downs are unlikely because: Economic recovery could accelerate Costs could fall e.g. air fuel Increased efficiency of airlines Possibility of non-price competition – advertising, promotional techn (e.g. competitions) Possibility of collusion e.g. price fixing Price war may not be sustainable beyond the short run and has little lasting impact Price war may provoke a reaction from the Indian government woves to stop further price cuts Consumer groups may be highly critical- concerned with possible loc competitors and future lack of choice/monopoly power. Airlines remain in production in short run as long as variable cost covered by revenue - AVC<ar (see="" diagram="" li="" next="" on="" page)<=""> </ar> ACCEPT ONE LINE OF ARGUMENT FOR KAA MARKS (THE COUN ARGUMENT REPRESENTS EVALUATION) 	e long which oss o ts are

(contd...)





In the long run price must be at least equal to ATC (normal profit)

Level	Marks	Descriptor		
0	0	A completely inaccurate response.		
1	1-3	Shows some awareness of the possible effects of a price war. Material presented is often irrelevant and lacks		
		organisation. Frequent punctuation and/or grammar errors		
		are likely to be present and the writing is generally unclear.		
2	4-6	Understanding of the effects of a price war, with some application to context.		
		Material is presented with some relevance but there are		
		likely to be passages which lack proper organisation.		
		Punctuation and/or grammar errors are likely to be present which affect the clarity and coherence.		
3	7-8	Clear understanding of the effects of a price war, with		
		effective application to context.		
		Material is presented in a relevant and logical way. Some		
		punctuation and/or grammar errors may be found, but the		
		writing has overall clarity and coherence.		
Evaluation		tive content		
	are like	ates may answer either that more shut downs ely or unlikely. The counter-arguments represent tion points		
		valuation points: luch depends on the impact of price cuts on a firm's		
	r€	evenue and how that relates to the firm's costs		
	• P	relative size of price cuts) otential revenue and profit gains depend on values of ED		
	• S	hort run/long run impact		
Level	Marks	Descriptor		
0	0	No evaluative comments.		
1	1-2	For identifying evaluative comments without explanation.		
2	3-4	For evaluative comments supported by relevant reasoning.		



Questi	on		Mark		
5(c)			(12)		
	edae. A	Application and Analysis – Indicative content	(12)		
		Definition of collusion – incumbent firms agreeing to restrict competition (formally or informally)			
	•	Collusion can be tacit (e.g. price leadership) or overt (e.g. price fixing). Extract 2 suggests price fixing			
	•	 Firms may collude to: Avoid price competition restrict output and artificially raising price divide the market geographically share market information influence government policy 			
	• - - - -	May be a rational strategy for firms as the reasons for collusion are to: Achieve joint-profit maximisation within a market Prevent price and revenue instability Raise entry barriers Profit satisfice – provide an easy life for firms Achieve a more secure market share			
	 Application & analysis of information from Extract 2 may include; collusion has led to - artificially high diesel fuel prices, exchange of market information to reduce risks, influencing of regulations affecting the SA fuel market for the firms' benefit. There may have been weak competition laws if collusion has been occurring since 1980s 				
	altern	E: Candidates may approach this question from the native viewpoint, in which case evaluation marks will be d from considering why collusive behaviour is rational			
Level	Marks				
0		A completely inaccurate response.			
1	1-3		on.		
2	4-6	Understanding of the reasons for collusive behaviour with application. Material is presented with some relevance but there are I be passages which lack proper organisation. Punctuation grammar errors are likely to be present which affect the and coherence.	ikely to and/or		
3	7-8	Clear understanding of the reasons for collusive behaviou effective application to context. Material is presented in a relevant and logical way. Some punctuation and/or grammar errors may be found, but th writing has overall clarity and coherence.			



Evaluation – Indicative content					
	Strong competition authorities				
	 Firms may not collude due to negative consequences of government action e.g. fines recommended to be 10% of turnover 				
	 Collusion may be difficult to sustain in the long run – firms break away and charge lower prices. Although evidence found information sharing since 1980s 				
	tł	 Many oligopolies undertake non-collusive behaviour in the form of non-price competition – advertising, sales promotions, quality of service etc. 			
		Other forms of oligopoly behaviour – predatory pricing nd price wars			
Level	Marks	Descriptor			
0	0	No evaluative comments.			
1	1-2	For identifying evaluative comments without explanation.			
2	3-4	For evaluative comments supported by relevant reasoning.			



Question		Mark
Number 5(d)		(12)
	e, Application and Analysis – Indicative content	()
	 Methods of government control: Various forms of competition policy may include; Laws against collusion – with bans and fines imposed Deregulating the industry – lowering barriers by allowing new companies to enter the industry Regulating prices –e.g. price controls, setting a maximum fuel price 	
	 A price ceiling makes high prices illegal Demand Supply Pe Pe Q1 Q2 Q3 Quantity Possible impact of a range of measures may include: A more competitive market: Possible impact of a range of measures may include: A more competitive market: Fewer barriers to entry so more contestable and an incentive for new entrants (deregulation, anti-collusion) Fewer businesses leave the market, (no predatory pricing) so more consumer choice Increase in consumer surplus and lower producer surplus or consumers gain from lower prices (price ceiling and greater competition) Increased economic efficiency of firms e.g. productive, allocative and dynamic; reduced x-inefficiency of firms. Measures may have a damaging effect on firms' profits and cause some businesses to exit the market (see diagram where shortage = Q1Q3	
	(contd)	



Level	Marks	Descriptor				
0	0	A completely inaccurate response.				
1	1-3	Shows some awareness of the likely impact of govern	ment			
		competition policies.				
		Material presented is often irrelevant and lacks organi	sation.			
		Frequent punctuation and/or grammar errors are likely				
		be present and the writing is generally unclear.	,			
2	4-6	Understanding of the likely impact of government				
		competition policies, with some application to context.				
		Material is presented with some relevance but there a	re			
		likely to be passages which lack proper organisation.				
		Punctuation and/or grammar errors are likely to be pr	esent			
		which affect the clarity and coherence.				
3	7-8	Clear understanding of the likely impact of governmer	nt			
		competition policies, with effective application to conte	ext.			
		Material is presented in a relevant and logical way. So	me			
		punctuation and/or grammar errors may be found, bu	t the			
		writing has overall clarity and coherence				
_						
Evaluation		tive content				
		Aeasures can stimulate competition and restrict				
	p	powers of existing firms in the market				
		maat will depend on how extensive government				
		Impact will depend on how extensive government measures are and how businesses respond to those				
		measures, e.g. what maximum price is set, what level				
		of fines is imposed?				
	• (Costs of enforcing regulations and laws				
	• C	Difficulty in proving cases of predatory pricing and				
		collusion (especially tacit)				
	• L	ength of time taken to correct business behaviour –				
	e	e.g. oil companies in Extract 2 - high prices since 2009				
	a	and information sharing since 1980's				
		arge TNCs are more able to avoid detection and may				
	t	hreaten to pull out of the economy				
	F	nongraging now firms to onter the market may have				
		ncouraging new firms to enter the market may have				
		ittle impact where incumbent firms are large and				
	p p	powerful (e.g. the oil companies).				
	• 5	Regulatory capture				
Level	Marks	Description				
0	0	No evaluative comments.				
1	1-2	For identifying evaluative comments without explanation	on.			
2	3-4	For evaluative comments supported by relevant reaso				



Question Number	Answer	Mark
6(a)	Knowledge and Application (up to 4 marks)	
	Knowledge – up to 2 marks: Organic growth – a business grows without acquiring (or not joining up with) another business (1)	
	Takeover – a firm grows by acquiring (buying out) another business (1) OR a firm grows by buying another business in the same industry at the same stage of production – horizontal; at a different stage – vertical; or in an unrelated industry – conglomerate. 1 mark for identifying one (or more) of the different forms of integration	
	Application - up to 2 marks: Kroger's purchase of Harris Teeter (1) and Cerberus Capital Management's purchase of grocery chains (1) are both examples of takeovers (= total of 2 marks). OR Kroger is a horizontal takeover (1), CCM is a conglomerate (1) Any other valid application point – up to 2 marks	(4)



Question		Mark
Number		maint
6(b)		(12)
Knowledge	e, Application and Analysis – Indicative content	1
KHOWIEdge	 Definition of horizontal merger – integration at the same stage of production in the same industry (e.g. supermarket/grocery industry) Benefits to the firms: A means of inorganic (external) growth – quicker method than organic growth Achieves a bigger market share Gains from shared knowledge/understanding of the market from the other firm A means of being more able to compete against the largest firms e.g. Wal-Mart More funds available for capital investment A means of growth when market demand is low Achieves economies of scale – examples such as bulk buying of foodstuffs/groceries and financial economies (see diagram) Increases profits Reduce competition A way of coping with the recent recession 	
	Firm's output rises from OQ to OQ2 following merger and LRAC falls Benefits to the consumers: • Lower prices as a result of passing on gains from lower LRAC	
	 May be a means of stopping stores from closing – hence retains a degree of choice Efficiency gains may lead to an improved quality of service – e.g. supermarkets investing in faster checkout systems Increases consumer surplus 	



Level 0 1	Marks 0	Descriptor	
-		A completely inaccurate response.	
	1-3	Shows some awareness of the benefits of horizontal mergers for firms OR consumers. Material presented is often irrelevant and lacks organisation. Frequent punctuation and/or grammar errors are likely to be present and the writing is generally unclear.	
2	4-6	Understanding of the benefits of horizontal mergers for firms AND/OR consumers with some application to context. Material is presented with some relevance but there are likely to be passages which lack proper organisation. Punctuation and/or grammar errors are likely to be present which affect the clarity and coherence.	
3	7-8	Clear understanding of the benefits of mergers for firms AND consumers with effective application to context. Material is presented in a relevant and logical way. Some punctuation and/or grammar errors may be found, but the writing has overall clarity and coherence.	
Evaluation	 Indicat 	tive content	
	- F(- - - - - - - - - -	 may be more beneficial to firms than consumers or <u>consumers</u> the merger may lead to more market power and higher prices for consumers lead to less competition -fewer offers and promotions lead to having to spend more time shopping around Less choice or <u>firms</u> the merger may lead to diseconomies of scale have high set up costs be ineffective in preventing larger firms from ontrolling the market	
	-	result in a conflict of business objectives result in a competition authority investigation with egative consequences for the firm	
Level	Marks	Descriptor	
0	0	No evaluative comments.	
	1-2	For identifying evaluative comments without explanati	ion
1	3-4 For evaluative comments supported by relevant reasoning.		

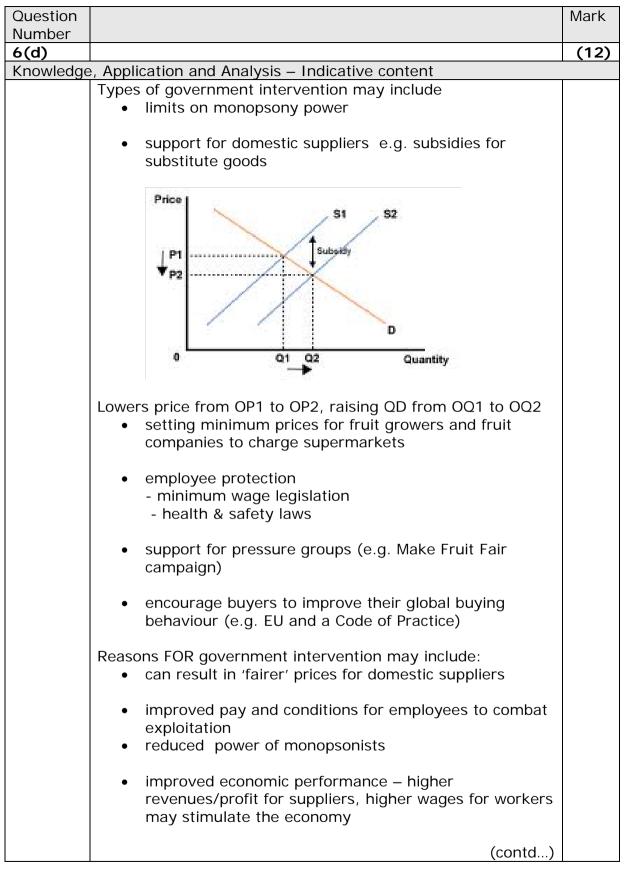


Question			Mark		
Number					
6(c)			(12)		
Knowledge	e, Applica	tion and Analysis – Indicative content			
Identification and explanation of monopsony – where a buyer					
	has significant market power over its suppliers				
	 Impact on suppliers may include: forced to sell at very low prices – leading to lower profits margins/lower incomes/losses (Extract 2) Tough conditions imposed by monopsonist e.g. 				
		iscounts, delayed payments, threats of switching to			
	 new suppliers (Extract 2) Some suppliers may leave the market due to the above (unable to make a profit or insufficient profit margin) Risk of supply chains to supermarkets in long term as supply firms exit market Suppliers respond by cutting production costs e.g. 				
		ower wages and worsen working conditions for			
	workers/ignore environmental protection measures (so				
		crease spraying of pesticides / use intensive farming			
		nethods)			
		suppliers may seek mergers to offer counter-veiling			
		ower			
Level	Marks	Descriptor			
0	0	A completely inaccurate response.			
1	1-3	Shows some awareness of the impact of supermarket	buyer		
		power on suppliers.			
		Material presented is often irrelevant and lacks			
		organisation. Frequent punctuation and/or grammar e	errors		
		are likely to be present and the writing is generally ur	nclear.		
2	4-6	Understanding of the impact of supermarket buyer po	wer		
		on suppliers, with some application to context.			
		Material is presented with some relevance but there a	re		
		likely to be passages which lack proper organisation.			
		Punctuation and/or grammar errors are likely to be pr	resent		
		which affect the clarity and coherence.			
3	7-8	Clear understanding of the impact of supermarket buy			
		power on suppliers with effective application to contex			
		Material is presented in a relevant and logical way. So			
		punctuation and/or grammar errors may be found, bu	t the		
		writing has overall clarity and coherence.			



Fvaluation	– Indica	tive content
	•	Other suppliers may benefit in the form of longer term contracts leading to potentially higher revenue and profits May remove a degree of uncertainty for suppliers where contracts are longer term Do the costs outweigh the benefits for suppliers? Which specific benefits and costs are likely to exert more influence? Prioritisation
	•	Depends on the terms and conditions of the buyer and seller relationship
	•	Short term/long term impact
	•	Depends on how governments (national/international), respond - if at all
Level	Marks	Descriptor
0	0	No evaluative comments.
1	1-2	For identifying evaluative comments without explanation.
2	3-4	For evaluative comments supported by relevant reasoning.







Level	Marks	Descriptor			
0	0	A completely inaccurate response.			
1	1-3	Shows some awareness of the potential benefits of			
		government intervention to protect suppliers OR employees.			
		Material presented is often irrelevant and lacks			
		organisation. Frequent punctuation and/or grammar e	rrors		
		are likely to be present and the writing is generally un			
2	4-6	Understanding of the potential benefits of government			
		intervention to protect suppliers AND/OR employees with			
		some application to context.			
		Material is presented with some relevance but there are			
		likely to be passages which lack proper organisation.			
		Punctuation and/or grammar errors are likely to be pr	esent		
2	7.0	which affect the clarity and coherence.			
3	7-8	Clear understanding of the potential benefits of government			
		intervention to protect suppliers AND employees with effective application to context.			
		Material is presented in a relevant and logical way. So	mo		
		punctuation and/or grammar errors may be found, bu			
		writing has overall clarity and coherence.			
Evaluation	– Indica	tive content			
	• H	low might monopsonists react? May source supplies			
		rom other countries and have serious negative effects			
	• L	 Limits to the powers of national governments – may 			
	n	need international co-operation. However, EU			
	С	competition policy does not cover non EU suppliers			
	• D	• Distinction between SR and LR - e.g. is the support for			
	S	suppliers, in the case of subsidies, sustainable in the			
		ong run; is international co-operation viable in the			
	l lo	long run?			
		cost implications for governments – may be even			
	n	more significant in poorer economies			
	• 5	hould the government intervene at all?			
	- Some of the suppliers are big companies themselves –				
	Del Monte, Dole etc. which are imposing poor working				
	C	onditions on the workers in developing countries			
	- R	tisks of government failure			
Level	Marks	Descriptor			
0	0	No evaluative comments.			
1	1-2	1-2 For identifying evaluative comments without explanation.			
2	3-4 For evaluative comments supported by relevant reasoning.				



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